

WATER EFFICIENCY Leak Repair Program



Date: _____ Water utility account #: _____

Customer/Owner name: _____

Service address: _____

Mailing address: _____

Phone number: _____ Email: _____

I received a Water Wise House Call service by the City of Roseville within the last 30 days, which resulted in a leak being detected and/or a leak was verified by a City of Roseville Representative.

Initials: _____

I understand the rebate will cover 50% of eligible costs up to a maximum of \$750 for qualifying parts and labor.

Initials: _____

I understand labor costs may only be claimed if repairs are performed by a licensed plumber or licensed irrigation contractor holding an applicable State of California Class A, Class B, Class B2, C27, D12 or C36 license. If contractor does not hold a valid license, no labor reimbursement will be issued.

Initials: _____

I understand for repairs not performed by a licensed contractor that copies of original receipts must be provided to the City of Roseville. Submission of itemized receipts are required to be eligible for a rebate under this Program. For repairs performed by a licensed contractor, invoices must reflect separate line items for materials and labor. It will be the applicant's responsibility to obtain this information from the contractor within the 60-day Program deadline.

Initials: _____

I have read and understand the Program information as stated in the following pages of these application materials, including Submission Instructions in Section 1 and Program Terms and Conditions in Section 2 (keep for your records). I understand that by signing below, I agree to allow an official from the City of Roseville to verify the existence and/or resolution of leak in person or via the metering system. I agree to defend, indemnify and hold the City of Roseville, and their respective directors, officers, employees and agents, harmless from any and all liability or claims for damage, including any attorneys' fees and costs, connected to or in any way arising from the Leak Repair Program, and any other activity related to this Program.

Initials: _____

Signature: _____ Date: _____

(Review Instructions for information on submitting this application)

Section 1. Submission Instructions

1. Customers will be deemed eligible to apply for the Program when an active leak has been identified by a City of Roseville Representative or via a Water-Wise House Call performed by City of Roseville Staff.
2. Submit complete application to the City of Roseville. Applications may be sent electronically or via regular mail.

To submit electronically:

Email completed application to:
WaterRebates@roseville.ca.us

For questions, call:
916-774-5761

To submit by mail:

Mail form to:
Environmental Utilities
Water Efficiency Division
City of Roseville Corporation Yard
2005 Hilltop Circle, Suite 110
Roseville, California 95747

3. Once the application has been received and rebate funds have been identified, an automated email will be sent to the email address provided on the application notifying the applicant their application has been accepted.
4. The leak must be repaired within 60 days from the date of the application, and no later than June 30, 2027, whichever comes first.
5. For repairs not performed by a licensed contractor you must provide copies of original receipts to the City of Roseville. Submission of itemized receipts are required to be eligible for a rebate under this Program. If a licensed contractor performed the repairs, you must request an invoice showing separate line items for materials and labor.
6. Leak resolution will be determined by the City of Roseville's metering system. If the leak is still detected, a rebate may not be issued until resolved, and a follow up Water Wise House Call may be required.
7. **For any questions regarding the application or rebate process, call 916-774-5761.**

Section 2. Terms and Conditions

The following terms and conditions apply to the Leak Repair Program.

Please read carefully prior to submission of any application and retain a copy for your records.

1. This program is available from July 1, 2026, through June 30, 2027. Incentives are “first come, first served”. Notwithstanding the foregoing, the City of Roseville reserves the rights to terminate this program at any time, for any reason.
2. Applicant must be a City of Roseville Water Utility account holder and current homeowner of record. Utility account must be in good standing.
3. One rebate per verified leak.
4. Any project that is started before leak verified by a City of Roseville representative, rebate application is submitted, and/or authorization to proceed is given, will not be eligible for a rebate.
5. Repair is the sole responsibility of the applicant. If the applicant chooses to hire a contractor to complete the work, all work must be completed by a licensed plumber or licensed irrigation contractor holding an applicable State of California Class A, Class B, Class B2, C27, D12, or C36 license to be eligible for labor reimbursement– no exceptions. To confirm that a contractor holds a valid license visit [cslb.ca.gov](https://www.cslb.ca.gov).
6. Rebate will cover 50% of eligible cost up to a maximum of \$750 for qualifying parts and labor. Labor cost are only eligible when work is completed by a licensed contractor and must be supported by an invoice separating labor and materials. For work performed by a non-licensed individual, only materials cost will be reimbursed, and itemized receipts are required. Paying for labor performed by non-licensed individuals is not eligible for reimbursement.
7. Examples of eligible repairs that corrects active water leaks as determined by the City of Roseville may include but are not limited to:
 - Toilet leaks (repairs only, not replacement – see separate rebate program for toilet replacement)
 - Slab leaks
 - Irrigation line leaks (not upgrades)
 - Main line leaks
 - Wall leaks or home exterior service line leaks
 - Pool auto fill leaks
 - Household system leaks: aerators, kitchen/ lavatory faucets, disposal, tub and shower valves, quarter-turn angle valve, and hose bibs.
8. City of Roseville reserves the right to deny reimbursement to any applicant for extraneous costs.
9. Submit copy of paid, itemized receipt dated within 30 days of repairs.
10. Rebate expires 60 days from application date.
11. Leak resolution will be determined by the City of Roseville's metering system. If a leak is still detected, a rebate will not be issued until resolved, and a follow up Water Wise House Call may be required.